

WHAT IS WIOA?

Note -- There's a residency requirement-meaning you must have lived or worked in Cook County, IL to receive WIOA services from the Wheeling, Hanover Park or Robbins Offices.* (If you don't meet these requirements, refer to the Area-Wide WIOA Service Providers & Orientations Chart for other Providers.)

The Workforce Innovation and Opportunity Act (WIOA) aims to help job seekers and workers access employment, education, training, and support services to succeed in the labor market and match employers with skilled workers they need to compete in the global economy. Funding for WIOA is from the Federal Department of Labor.

Highlights of WIOA include:

- Improved access to comprehensive services by continuing to align investments in workforce, education, and economic development to regional in-demand jobs.
- Reinforcing the partnerships and strategies necessary for American Job Centers to provide job seekers and workers with the high-quality career services, education and training, and supportive services they need to get good jobs and stay employed.

Who Does WIOA Help?

***WIOA defines dislocated workers as individuals who:**

- Have been laid off, terminated, have received notice of layoff or termination due to a plant closure or mass layoff; or
- Are unemployed through no fault of their own, are eligible for or have exhausted unemployment compensation and are unlikely to return to their previous occupation or industry; or
- Were self-employed (including farmers and ranchers) and are unemployed as a result of general economic conditions in their community; or are Displaced Homemakers.

***WIOA defines adult individuals who:**

- Are collecting Food Stamps, General Assistance, Homeless or meet the Federal low-income guidelines; or
- Deficient in basic math and reading skills

How Does WIOA Help?

Basic Services (Available to all with no eligibility requirements): <ul style="list-style-type: none">• Eligibility Determination• Intake/ Orientation• Initial Assessment• Job Search and Placement Assistance• Employment Statistics Information• Training Provider Performance/ Cost Information• One-Stop Performance Information• Information about Supportive Services• U.I. Claims Filing Information• Referrals to appropriate supportive services and information about public assistance programs (SNAP, TANF, Medicaid, etc)	Individualized Services (Prior approval through Intake Appointment; if determined to be appropriate in order to obtain or retain employment): <ul style="list-style-type: none">• Work One-on-One with a Career Advisor Throughout Each Step of Your Job Search Process!• Comprehensive Assessments• Development of Individual Employment Plans• Group and Individual Career Counseling• Career Planning• Short-Term and Pre-Vocational Services• Job Referral and Placement Services• Internships and Work Experience Activities• Funding for Occupational Training for skill upgrading or career change• On-The-Job Training Activities• Supportive Services and much more!
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To get started with the WIOA Program:



<https://www.northcookjobcenter.com/get-started/job-seekers/>

QUESTIONS?

EMAIL: contact@bcsillinois.org

CALL: 847.484.8187

For additional information please visit www.northcookjobcenter.com

Business and Career Services, Inc. locations:

- American Job Center in Wheeling 1400 S. Wolf Road, Building 200, Wheeling, IL 60090
- Education and Work Center, 6704 Barrington Road, Hanover Park, IL 60133
- Business & Career Services, 13939 South Claire Blvd., Robbins, IL 60472



Our agency is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Funding for this program is made possible through a grant provided by the Chicago Cook Workforce Partnership. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information please visit ChiCookWorks.org/DOL-Funding.

